

TRAVIS COUNTY MUD NO. 10

500 NORTH CAPITAL OF TEXAS HWY
BUILDING 1, SUITE 125 AUSTIN, TX 78746
512-402-1990

January 27, 2023

Dear Customer,

This year marks over three decades that our water and wastewater plants have been in operation. Our system has aged to the extent of needing increased maintenance. The MUD's priority continues to be ensuring that all of our customers have reliable water and sewer services.

While there have been some issues over the past few years, the Board is continuously working to make improvements to the infrastructure, operations, and oversight of the system. Even though the water and wastewater systems have been extremely reliable and have been well maintained, upgrades and improvements are now necessary to provide high quality water and wastewater services. Some of the upcoming improvements include:

- Installing a new liner in the backwash lagoon at the water treatment plant.
- Rehabbing the original wastewater treatment plant to increase our treatment capacity to accommodate new homes within the MUD boundaries.
- Installing a power generator at the water treatment plant to provide emergency power when PEC service is interrupted.
- Feasibility work is being performed towards the possibility of drilling an initial water well to provide customers water in the event of an extreme drought that limits access to Lake Travis water.

These, and other projects, are part of an ongoing effort to deliver reliable water and sewer services, and to plan for emergencies.

The Board also wants to inform you of an increase to water rates that become **effective March 1, 2023. This is the first rate increase in seventeen years.** Because of the impact of inflation, the contractors and professionals who contract with the District to run the MUD operations have increased their fees in the past twelve months. The rate increase is intended to cover these additional costs to the District. Even with the increases, TC MUD No.10's rates remain very much in line with other water providers in the Travis and Williamson County area (see attached new rates).

Finally, the MUD's website (<https://tcmud10.com/>) has important and useful information regarding the District's operations and services. We encourage you to utilize this valuable resource!

If you have any questions, please feel free to contact the District's office at 512.402.1990. We value your input.

Sincerely,

The Travis County MUD No.10 Board of Directors

TRAVIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 10

Information Sheet 3.1.2023

(These fees are for residential only)

Single Family Water/Sewer Rates:

Residential Base Rate (including 10,000 gallons)	\$ 37.00
Per 1,000 (10,001 gallons - 20,000 gallons)	\$ 3.50
Per 1,000 (Over 20,001- 30,000 gallons)	\$ 4.50
Per 1,000 (Over 30,001 – 59,999 gallons)	\$ 9.50
Per 1,000 (Over 60,000 gallons and over)	\$ 15.00
Sewer Base Flat Rate	\$ 55.00
Grinder Pump Maintenance Charge	\$ 32.00

Multi Family Rates:

Condo Base Rate (including 10,000 gallons)	\$ 37.00
Per 1,000 (10,001 gallons - 20,000 gallons)	\$ 3.50
Per 1,000 (Over 20,001- 30,000 gallons)	\$ 4.50
Per 1,000 (Over 30,001 – 59,999 gallons)	\$ 9.50
Per 1,000 (Over 60,000 gallons and over)	\$ 15.00
Sewer Base Flat Rate	\$ 21.00
Condor Owner's Association Flat Rate	\$ 55.00

Out of District Water/Sewer Rates:

Base Rate (including 10,000 gallons)	\$ 74.00
Per 1,000 (10,001 gallons - 20,000 gallons)	\$ 7.00
Per 1,000 (Over 20,001- 30,000 gallons)	\$ 9.00
Per 1,000 (Over 30,001 – 59,999 gallons)	\$ 19.00
Per 1,000 (Over 60,000 gallons and over)	\$ 30.00
Sewer Flat Rate	\$ 305.00
Grinder Pump	\$ 64.00

Public Spaces/Common Areas Water Rates:

Sections 1, 2, and 4 per 1,000	\$ 1.10
Sections 3 and 6 per 1,000	\$ 1.10
Section Waterstone per 1,000	\$ 1.10

Termination of Service Charges:

Reconnection fee	\$ 55.00
Plus Security Deposit (only up to \$150.00)	\$ 75.00
After –Hours Service Charge (Saturdays and Sundays and after 4:00 pm on weekdays)	\$ 60.00
Holiday Service Charge	\$ 75.00
Meter Removed Installation fee	\$ 55.00
Requested by User (discontinuing and restoring service each)	\$ 20.00
Requested by User After Hours (Saturdays and Sundays and after 4:00 pm on weekdays)	\$ 40.00

Miscellaneous Charges:

Security Deposit New Customers	\$ 250.00
Monthly Administration Fee for Temporary Water Service	\$ 5.00
Return Check Charge	\$ 25.00
Transfer Fee	\$ 15.00

Late Payment Penalty: A late charge of 10% of the bill shall be added for each monthly billing date the delinquent account remains unpaid.

To view the current rates in the District's rate order, please visit <https://tcmud10.com/> under the Documents tab, Budget and Financial Documents.