



# TC MUD 10 WATER WISE

<https://www.tcmud10.com/>

August 2023

## DIRECTOR INTRODUCTION

### ANDREW FAWTHROP, VICE PRESIDENT

We purchased the land in 2000, built the house in 2008 and moved in permanently in 2014. Gill and I have seen Waterford develop and also witnessed the prodigious growth around us in the Lower Colorado River Authority area of water supply.

I have had experience delivering utilities to multiple subdivision sized communities in the past. I do believe that we can learn from today and do everything better tomorrow. So while we look forward to improvements in current services as part of the Board's team, we also need to be working on the future. Water conservation and efficient delivery are going to become more important for all of us and I look forward to helping solve the challenges we all face.



### Where Do Your MUD Tax Dollars Go?

A Municipal Utilities District (MUD) is a special taxing district created to provide utilities such as water, wastewater treatment, and in this District, trash collection to its residents.

Like most taxes, MUD taxes are assessed and set annually. Though these taxes are included in your overall property taxes, the MUD does not have any input with the County's home value appraisals.

MUD taxes go directly to support the maintenance and operations (M&O) of the MUD's facilities and to pay the principal and interest on the Bonds of the District's facilities and infrastructure.

While residents of the District have seen their home values increase year over year since 2020, this District's overall MUD total tax rates have reduced by 15% since 2020 as shown below:

2020 MUD Adopted Tax Rate = **Total \$0.79** (M&O \$0.39 and Debt Services \$0.40)  
2021 MUD Adopted Tax Rate = **Total \$0.75** (M&O \$0.42 and Debt Services \$0.33)  
2022 MUD Adopted Tax Rate = **Total \$0.67** (M&O \$0.46 and Debt Services \$0.21)

[Click here](#) to view the current Budget, or you can find this on the District's website under Important Documents.

[Click here](#) to view the current 5 year CIP/Maintenance Plan, or you can find this on the District's website under Important Documents.



# WATER CONSERVATION



The Central Texas area is experiencing a severe drought, and combined with extreme high temperatures, it continues to cause Texas lake levels to decline, including Lake Travis. The District purchases raw water from LCRA via a contract and draws water out of Lake Travis to treat and produce potable drinking water for its residents. Such purchases are subject to LCRA’s Drought Contingency Plan (DCP) as well as the DCP of Travis County MUD No.10. [Click here](#) to view the District’s DCP.

Since implementing Stage II, customers have been doing a great job of water conservation and **the District would like to thank you!** Conservation efforts have ranged from 94% - 98% compliance between the condos and single family homes.

It is important to note that the next **stage (III Severe)**, will enhance the mandatory watering limitations and will take place when the combined storage in Lake Travis and Lake Buchanan falls to 900,000 acre-feet. The combined storage is currently at 972,158 acre-feet. Stage III yard irrigation will decrease to once per week and the monthly household allowance will also decrease as shown below.

Monthly Watering Allowance	Stage II - MODERATE	Stage III - SEVERE
Single Family Homes	30,000 GAL	20,000 GAL
Multiple Family Homes	20,000 GAL	15,000 GAL
Sections 1 & 2 Common Areas	50,000 GAL	25,000 GAL
Section 3 Common Areas	30,000 GAL	15,000 GAL
Section 4 Common Areas	30,000 GAL	25,000 GAL
Section 6 Common Areas	30,000 GAL	15,000 GAL
Waterstone Common Areas	150,000 GAL	75,000 GAL
<b>WATERING SCHEDULE</b>	<b>TWICE PER WEEK</b>	<b>ONCE PER WEEK</b>

*It is important to note that our District has no jurisdiction over residents who have irrigation straws directly from Lake Travis. They too, should follow the LCRA twice per week watering schedule and rules for this type of irrigation. These rules are available on [lcra.org](http://lcra.org), or [click here](#).*

EyeOnWater®

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### Get Leak Alerts-Monitor Your Water Use

Customers in single family homes use electronic water meters and can monitor their hourly, daily, weekly, and monthly water use using the EyeOnWater app. In addition, you can also set alerts to notify you when you use more water than you plan, or if there is a continuous flow which is usually caused by a leak. [Click here](#) for easy directions, or visit the District’s website under the “Documents” tab. You can also contact the District office at 512.402.1990 for assistance.

*When traveling out of town, it is recommended you turn off your water at the customer shut off valve and drain your pipes. If you choose to leave your water on while you are away, a good neighbor is always the next best option to assist. Nothing spoils a fun vacation like finding out you have a leak at home and no way of turning off your water.*

## Water Facts – Did You Know?

- Our District used over 34 million gallons of water last year, an increase of **50%** over the year prior!
- Irrigation typically accounts for 40%-50% of all household usage. Set your irrigation timer to operate between the hours of midnight to 10am, and 7pm to midnight, on your watering days. Set each zone to water for only 10 minutes each.
- Uncovered pools can lose up to 20,000 gallons of water in a year. Summer heat evaporates pools quickly so consider covering your pool when not in use.
- A full bathtub requires about 70 gallons of water, while taking a five-minute shower uses 10 to 25 gallons.
- The average leaky toilet can waste about 200 gallons of water per day, which equates to over 6,000 gallons per month, for just one toilet! Your EyeOnWater Leak Alert will detect the continuous flow so be sure to set up the alert.
- Brushing your teeth with the water running uses about 4 gallons. Turning off the water when you are not rinsing uses less than .25 gallons.

**Talk to your family about water conservation and ways you can help reduce water waste.**  
**Every drop counts!**

## 2022 Annual Consumer Confidence Report

As communicated on the June's billing statements, our Annual Consumer Confidence Report (CCR), water quality report, for 2022 is available for viewing on the District's website under "Documents" or by [clicking here](#).

The intent of the annual report is to inform District residents of the quality, treatment, and management of your drinking water supply. Throughout 2022, District drinking water exceeded all standards for quality and safety.



## IRIS Alert System



**Don't get left out!** When there are important messages such as water outages, boil water notices, road construction, and freeze preparations, the District will send out an IRIS alert. Depending on the nature of the message will determine if we send out a red alert (call, text, and email) vs a green alert (email only).

Currently, we have at least one form of contact for at least one resident within each household in our database. If you would like to add contacts to our database, or if you need to update your contacts, complete the IRIS notification form on the District's website, or by [clicking here](#).

## Let's Talk Trash and Recycling

A number of residents have asked if recycling really does go to a different place than regular landfill trash. The answer is, **yes!** Trash is taken to the Austin Community landfill, or to the Williamson County landfill. Recycling, however, is taken to the Balcones Resources Recycling Center. So please continue to separate and discard appropriately.

As a reminder, Waste Connections requires residents to use the trash bin provided for trash. You may place up to six (6) additional 30-33 gallons standard garbage bags or bundles not to exceed 40 pounds next to the trash bin. Bundles must be wrapped with twine or string in 4-foot sections.

Residents interested in ordering additional bins may call Waste Connections at 512.251.5622. The price for an additional trash or recycling bin is \$108, plus tax per year and is billed directly to the resident.



### Protect the pipes...Don't flush wipes

Ignore the packaging that reads, "Flushable Wipes."

Yes, wipes can be flushed down a toilet, but so can a Matchbox car. You wouldn't intentionally flush a Matchbox car, so why would you flush a wipe? Neither one should be flushed down your toilet.

Used wipes should be disposed of in the trash.

**Why?** Toilet paper can disintegrate the same day it is flushed, while wipes can take months or even years, depending on their material. Wipes clog to your grinder pump, and over time, damage your pump. Damage to a grinder pump for these types of clogs could result in repair or replacement costs to the resident.

And it's not just the wipes. Oils and grease poured down the drain also create havoc to your system, as well as the District's sewer system. All water use inside the home, (kitchen sink, bathroom sink, toilet, shower, bath) end up in the same location...the wastewater treatment plant (sewer plant).

Watch this fun video, "Protect the Pipes, Don't Flush the Wipes" located on the [District's website](#), under the "Grinder Pump Care" tab, or by [clicking here](#).

Clogged pipes in your home will cost you money with a plumber, however, clogged pipes in the District's sewer system may result in higher monthly fees.

**Please do your part to help protect your pipes and the District's pipes.**

**Grease build up in a grinder pump**



**Wipes & Grease in a grinder pump**



**Wipes pulled from the Sewer Plant**