



TC MUD 10 WATER WISE

<https://www.tcmud10.com/>

Winter 2025

DIRECTOR INTRODUCTION – EXECUTIVE VP, DAN ECKERMANN

Dan Eckermann was originally appointed to fill an open board position at the turn of the last decade; before being elected in 2022 to a new four-year term. Prior to being appointed, he visited board meetings to learn MUD operations; where, his interest, beyond living in the district for more than a decade, was connected to his long business career that included experience with liquid processing plants.

Dan earned his Mechanical Engineering degree at Texas A & M University, graduating with distinction. He worked decades in manufacturing assignments related to large equipment design and production within oil, gas, and mining industries.

Dan and Karen's marriage of 50+ years included living in eleven zip codes with multiple moves, hoping that Waterford on Lake Travis is their last zip code! Karen continues as an active independent realtor with Venture Partners. They are affiliated with St. Mary Catholic Church in Lago Vista. Son, Kyle lives with his family—wife Robyn, Austin, and Owen—in Austin. Both grandsons are good athletes, consuming much of the Eckermann family time with enjoyment. Dan and Karen also enjoy their many siblings and offspring.

Finally, Dan has become a “student” of Texas Hill Country Water, having read five books on the subject, and communicating frequently with the LCRA that manages raw water supply to MUD 10. He is quite concerned about the potential severe water issues facing our district and the greater Austin area in forthcoming years. He is an advocate of creating new water supply, beyond only important conservation. He shares a comprehensive document that he authored on this subject with whomever is interested; now including the Lt. Governor and seven municipal mayors in the MSA. Dan's opinion: The public is still painfully unaware of what might lie ahead on this subject! And the related rhetoric is not yet translating into sufficient action towards long-term reliability in water supply.



Water Conservation

[Visit our Conservation Tab on the District's Website](#)

Everyone shares a role in helping with water conservation. Experts say, as much as 50% of domestic water use is done outdoors. Below are some helpful watering tips.

- Use drip irrigation for landscapes instead of automatic sprinkler systems.
- Ensure irrigation system only waters lawns and not driveways and sidewalks.
- Install a rain sensor to avoid irrigating on rainy days.
- Plant water-efficient landscaping and drought-tolerant plants.
- Add mulch to landscapes and compost to turf to help prevent water loss.
- Water your lawn between ½” to 1” of water (about 10-20 minutes). It takes .623 gallons per square foot, so every 10'x10' area will require only 62 gallons of water.

Set controllers to your designated watering days and designated hours as listed on the next page.

[Did you know the LCRA offers a residential rebate program?](#) LCRA provides rebates of 50% of the total cost, up to \$600 per residential property, for irrigation evaluations, retrofitting or replacing irrigation system equipment, new pool filters and covers, aeration, compost and mulch, soil testing, and turf conversion.

STAGE I

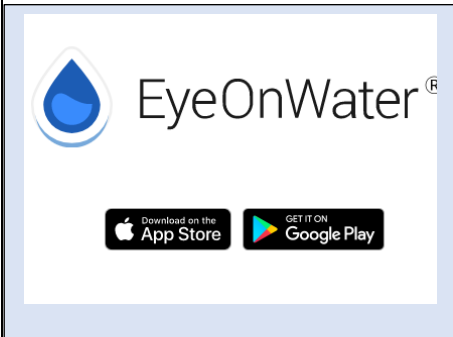
TWICE PER WEEK WATERING RESTRICTIONS

While there are no monthly limits imposed for water use by residents under Stage I, the Board does ask everyone to conserve as much as possible. The LCRA is also in Stage 1 of its DCP for customers using raw water from the lake to irrigate. You can view their DCP for [raw water users here](#), or by visiting the LCRA Domestic water use site.

Travis County MUD No.10 purchases raw water from the Lower Colorado River Authority (LCRA) via a contract and draws water out of Lake Travis to treat and produce potable drinking water for its residents. Such purchases are subject to LCRA's DCP as well as the DCP of Travis County MUD No.10. The District recently amended its DCP to meet the requirements of the LCRA and still be protective of its water source.

Customers may only irrigate a maximum of twice per week, on their designated days and during the designated hours as shown below in the chart. [Click here](#) to view the amended District's DCP.

Monthly Watering Allowance	Stage 1
Sections 1 & 2 Common Areas	75,000 GAL Maximum
Section 3 Common Areas	50,000 GAL Maximum
Section 4 Common Areas	75,000 GAL Maximum
Section 6 Common Areas	50,000 GAL Maximum
Waterstone Common Areas	200,000 GAL Maximum
WATERING SCHEDULE	TWICE PER WEEK
	Even Addresses - Thursdays and/or Sundays only
	Odd Addresses - Wednesdays and/or Saturdays only
	HOAs/POAs - Tuesdays and/or Fridays only
	Midnight - 10am and 7pm - Midnight



Sign Up for EyeOnWater & Monitor Your Water Use

Customers in single family homes use electronic water meters and can monitor their hourly, daily, weekly, and monthly water use using the EyeOnWater app. In addition, you can set alerts to be notified when you use more water than planned, or if there is a continuous flow which is usually caused by a leak. [Click here](#) for easy directions, or visit the District's website under the "Documents" tab. You can also contact the District office at 512.402.1990 for assistance.

Special Note: Meter reads are taken during the middle to end of the month and are not on a calendar month. Therefore, your monthly statement is not based on a calendar month. Your statement shows the day your meter was read to determine the gallons used and the amount billed. When using EyeOnWater, you can view the daily usage for the billing cycle by entering the meter read dates from your bill and exporting the usage as shown below. Billing is done in thousands.

Statement

READ DATE(W)	10/23/24
PRES. READ	1600.0
PREV. READ	1597.0
TOTAL GALLONS	3.0

09/24/24

EyeOnWater

Export Data

Start Date	End Date
<input type="text" value="09/24/2024"/>	<input type="text" value="10/23/2024"/>
Read Interval	Unit
<input type="text" value="Monthly"/>	<input type="text" value="Gallons"/>

Start Data Export

Flow_Time	Flow_Unit	Flow
2024-09	Gallons	724
2024-10	Gallons	2,653
		3,376

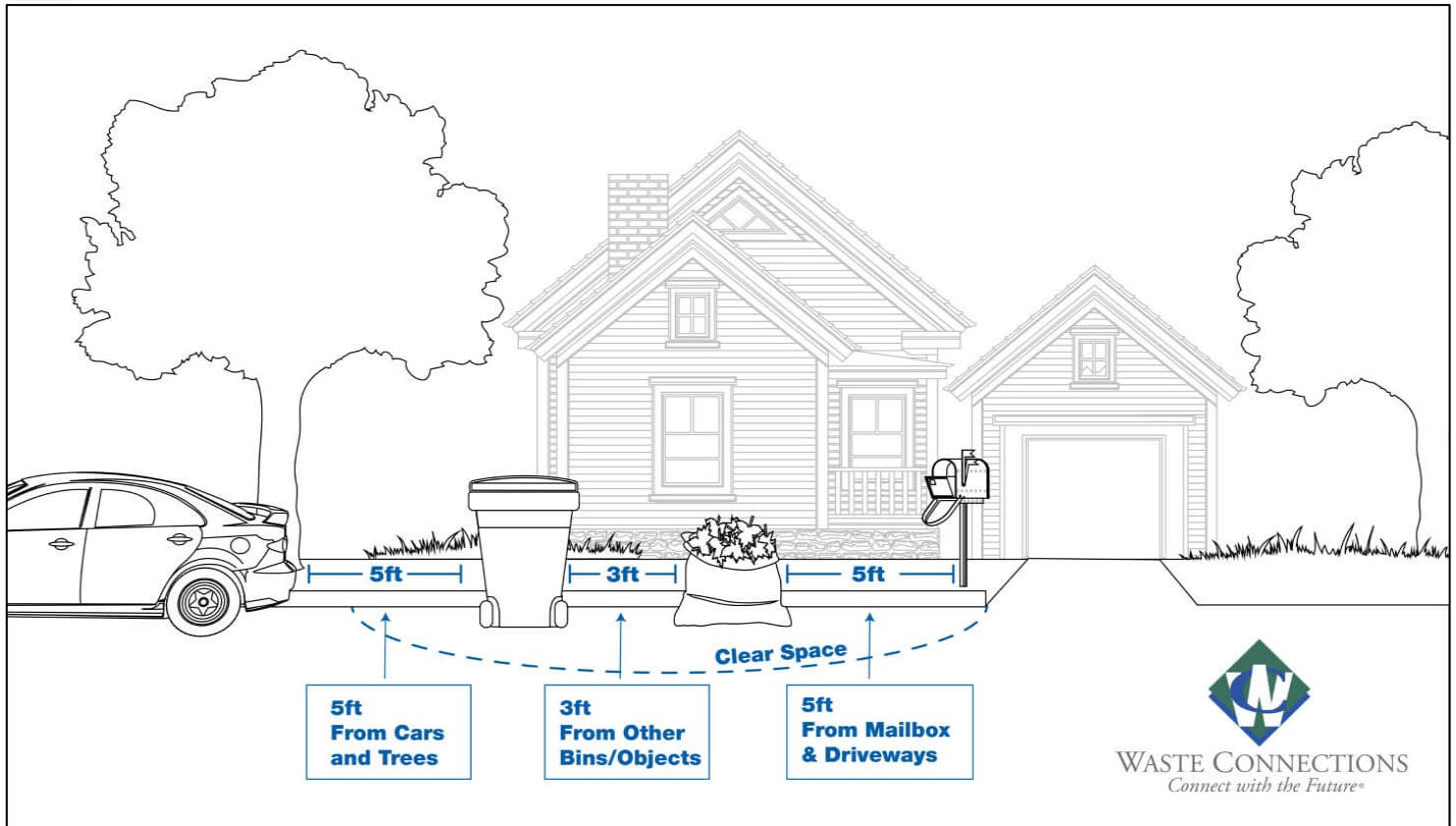
Does Your Trash or Recycle Bin Need to be Replaced?

Call 844.708.7274 to request a replacement bin at no charge. Sometimes the new mechanical collection arm can damage a bin.

The Placement of Your Trash Can Matters



The correct placement of your trash help ensure the proper collection of your garbage, recyclables or yard waste. **Most collection trucks are armed with an automated electronic arm that grabs and empties the can. This efficient process streamlines collection and prevents potential injuries.**



Get the WasteConnect App

View your garbage and recycling schedule, receive alerts about changes in trash schedules, and collection notifications all from within this app. The 2025 trash and recycle calendar can be found on the District's website, or by [clicking here](#).



WASTECONNECT™ MOBILE APP

Never Miss Your COLLECTION DAY Again!

With our new WasteConnect™ Mobile App you can:

- ✓ Sign-up for waste collection Reminders
- ✓ Receive Service Alerts for collection delays
- ✓ Search how to properly dispose of materials

SiEnviro

Si Environmental, LLC

Over the next 30 days, you may notice the staff in the field wearing new uniforms and driving trucks branded with the Si Environmental name. Do not worry! The same great people providing water and sewer utility services are still with us. They are just under a new name, Si Environmental.

Si Environmental LLC is dedicated to maintaining a family-oriented culture with a strong work ethic focused on providing reliable, excellent service, and that is why the MUD 10 Board is pleased with and supportive of this change.

With the growing team, **we have moved offices. If you pay your water and sewer payments by mail, or have your bank mail check payments, please change to our new address: 2306 RR-620 Austin, TX 78734.**

Otherwise, continue to pay online via the District's website at <https://www.eonlinebill.com/bapp/ark/indexl>. If you have any questions, please feel free to contact the District's office at 512.402.1990.



Where Do Your MUD Tax Dollars Go?

A Municipal Utilities District (MUD) is a special taxing district created to provide utilities such as water, wastewater treatment, and in this District, trash collection to its residents.

Like most taxes, MUD taxes are assessed and set annually. Though these taxes are included in your overall property taxes, the MUD does not have any input with the County's home value appraisals.

MUD taxes go directly to support the maintenance and operations (M&O) of the MUD's facilities and to pay the principal and interest on the Bonds of the District's facilities and infrastructure.

While residents of the District have seen their home values increase year over year, since 2020 this District's overall MUD total tax rates have reduced by 14% since 2020 as shown below:

- 2020 MUD Adopted Tax Rate = Total \$0.79 (M&O \$0.39 and Debt Services \$0.40)
- 2021 MUD Adopted Tax Rate = Total \$0.75 (M&O \$0.42 and Debt Services \$0.33)
- 2022 MUD Adopted Tax Rate = Total \$0.67 (M&O \$0.46 and Debt Services \$0.21)
- 2023 MUD Adopted Tax Rate = Total \$0.67 (M&O \$0.48 and Debt Services \$0.19)
- 2024 MUD Adopted Tax Rate = Total \$0.679 (M&O \$0.569 and Debt Services \$0.11)

The current budget and 5-year CIP plan can be found on the District's website or by clicking on the links below.
Documents.

[Current year budget](#)

[5-year CIP plan](#)

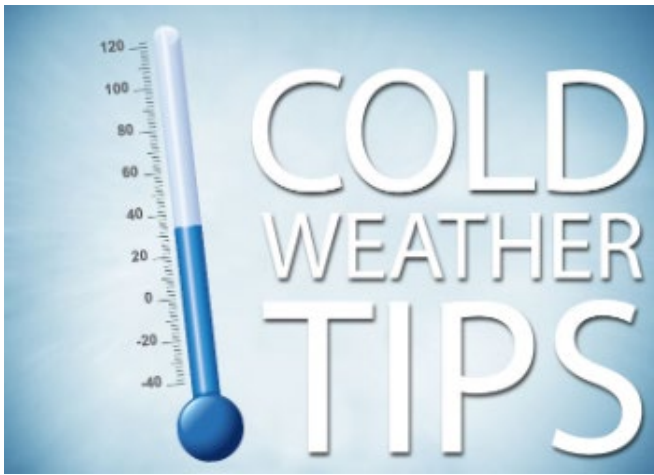


Visit Assessments of the Southwest, Inc.
to pay your MUD taxes.

This is a separate bill from your property taxes.

281-482-0216

www.aswtax.com



Don't get left out!

When there are important messages such as water outages, boil water notices, road construction, and freeze preparations, the District will send out an IRIS alert.

Currently, we have at least one form of contact for at least one resident within each household in our database. If you would like to add contacts to our database, or if you need to update your contacts, complete the IRIS notification form on the District's website, or by [clicking here](#).

Below is a list of basic items necessary to be prepared for and survive a freeze:

- Know how to locate your water shut off valve outside your home.
- Place a marker near your shut off valve so you can find it later, if under snow.
- Have plenty of bottled water.
- Gather pitchers or buckets to help carry water for flushing and/or hand washing dishes.
- Have non-perishable food and a manual can opener to open cans.
- Purchase firewood for real wood fireplaces.
- Wrap outdoor pipes; remove garden hoses from faucets.
- Turn off irrigation systems.
- Turn off auto pool filling systems.
- Have a battery or crank operated radio.
- Have flashlights and battery-operated lighting.
- Have batteries for flashlights and radios.
- Charge your cell phones, battery packs for cell phones and purchase a car charger for cell phones.
- Have a fire extinguisher.
- Gas up all vehicles (gas shortages often occur after a disaster).
- Consider a generator, fuel, plenty of outdoor power cords, surge protector and learn how to use the generator well before a disaster.
- Have electric space heaters.
- Warm clothing.
- Blankets.
- Toiletries.
- First aid kit.
- Keep emergency cash on hand.

For additional tips, <https://www.ready.gov/winter-weather> is another great resource for winter preparations.