TRAVIS COUNTY MUD NO.10 2306 RR-620 Austin, TX 78734 512.402.1990

March 7, 2025

Dear Customer,

On March 3, 2025, the Lower Colorado River Authority (LCRA) announced they have moved to Stage 2 of their Drought Contingency Plan (DCP), which allows only a maximum of once per week irrigation for all customers. The DCP states the trigger conditions for Stage 2 is when the amount of water in the Highland Lakes reservoir (Lakes Bucanan and Travis), falls below 1.1 million acre-feet. And the prior three months of inflows are less than the 25th percentile of historic inflows for that three-month period. As of March 1, both triggers were met.

Travis County MUD No.10 (MUD 10) purchases raw water from the LCRA via a contract and draws water out of Lake Travis to treat and produce potable drinking water for its residents. Such purchases are subject to LCRA's DCP as well as the DCP of MUD 10. Please refer to the District's website at https://tcmud10.com/ for up to date drought stages and to view the full DCP.

Effective March 7, 2025, MUD 10 entered Stage II of its DCP, which allows a maximum of once per week irrigation on your designated day, and during the allowed hours. In addition, customers and the HOAs are now under a monthly allowance for gallons of water used. See chart below.

Monthly Watering Allowance	Stage II
Single Family Homes	30,000 GAL
Multiple Family Homes	20,000 GAL
Sections 1 & 2 Common Areas	30,000 GAL
Section 3 Common Areas	15,000 GAL
Section 4 Common Areas	15,000 GAL
Section 6 Common Areas	15,000 GAL
Waterstone Common Areas	35,000 GAL
WATERING SCHEDULE	ONCE PER WEEK Even Addresses - Fridays only Odd Addresses - Saturdays only HOAs/POAs/Marina - Sundays only Midnight - 10am and 7pm - Midnight MAXIMUM OF 15 HOURS

Note: To achieve the 20% target reduction of water use as per the LCRA, the Board recently lowered the monthly allowances for the HOA/POAs to the gallons listed in the chart above.

Please make sure your irrigation system controllers are properly programmed to the authorized day and times for watering. Ensure your irrigation systems are working properly and repair any broken sprinkler heads or lines quickly.

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In addition, the following non-essential water use may only be permitted on the designated day and during the designated hours listed above.

Non-Essential Water Use:

- Use of water to wash any motor vehicle, motorcycle, boat, trailer, or other vehicle.
- Use of water to wash any sidewalks, walkways, driveways, tennis courts, parking lots, or other hard surfaces.
- Use of water to wash down buildings or structures for purposes other than immediate fire protection.
- Flushing gutters or allowing water to accumulate in street.
- Use of water to fill new, or newly repaired pools and other jacuzzi type pools. Customers must haul water trucks. (Automatic systems to top off water are allowed.)
- Use of water in a fountain or pond for aesthetic purposes except where necessary to support aquatic life.
- Failure to repair a leak after a reasonable period from time leak was discovered.
- Use of hydrants for anything other than firefighting.

If usage exceeds the monthly allowance, a courtesy letter will be issued. If usage continues to exceed the monthly allowance, rates for the excess water usage will be multiplied by 150% of normal rates on the customer's bill.

If you have any questions, please feel free to contact the district's office at 512.402.1990.

Respectfully,

Travis County MUD No.10