



TC MUD 10 WATER WISE

<https://www.tcmud10.com/>

November 2025

DIRECTOR INTRODUCTION – JOHN SNEED, BOARD PRESIDENT



Elected in 2022, John brings to the MUD #10 Board a lifelong commitment to public service and an appreciation for the community he and his wife, Michelle, have called home for nearly six years.

Professionally, John has devoted his career to helping government organizations achieve their mission effectively and responsibly. He served for eight years as Executive Director of the Texas State Preservation Board, the state agency responsible for the Texas Capitol, the Governor's Mansion, and the Bullock Texas State History Museum. Part of John's state experience included serving as a member of the Texas Bond Review Board, which oversees the state's public debt and major financing projects. John has also held senior leadership roles with the **U.S. Department of Energy**, including **Chief of Staff to the Secretary** of Energy and **Director of the Loan Programs Office**, where he oversaw multi-billion dollar projects and helped ensure sound management of taxpayer-funded programs.

As a MUD #10 board member, John is focused on ensuring the MUD **continues to provide dependable, high-quality water and wastewater services**, and operates with transparency and fiscal responsibility. He understands and respects the trust residents place in the District to **spend their tax dollars responsibly** and keep essential services running efficiently. John is grateful for the opportunity to serve and looks forward to helping ensure that MUD #10 operates at a high-level.

John and Michelle are **active members of St. Mary's Catholic Church** and enjoy spending time with their two daughters and their families, which includes four grandchildren. John enjoys hiking, camping, travel, and the occasional friendly game of Texas Hold'em.

John Sneed, Board President

Travis County Municipal Utility District #10

The Board of Directors meet the first Tuesday of each month, unless otherwise noted.

Meetings are open to the public and locations vary each month at a Director's home.

Meeting agendas and minutes are available on the website at <https://tcmud10.com/about/meetings>.

District Facilities and Capital Improvements



Picture of the wastewater plant that was recently rehabbed. There are now two functioning plants in the event one goes down.

One of the most important roles of the Board of Directors is to ensure that our facilities are maintained and operated at their fullest capacity. The facilities are valued at over \$11 million and include a raw water barge, intake lines, a water plant, multiple storage tanks, a hydro tank, a generator, multiple pump stations, two wastewater plants, multiple lift stations, several drip fields, 47 fire hydrants, 13 miles of water and sewer lines, and all the computer and electrical components that keeps everything operational.

Over time, equipment can erode and slow down. Creating a budget with enough funds to maintain the facilities and equipment is critical for performance.

The Board works closely with its consultants (engineer, operator, bookkeeper, and attorney) to ensure timely budgets are established. The District has a rolling 5-year Maintenance and Capital Improvement Projects (CIP) Plan to stay on target with large projects and upgrades. A copy of the current 5-year plan is posted on the District's website under the Important Documents tab, or you can [click here to view](#).

In addition to the wastewater treatment plant rehab and the addition of a generator at the water treatment plant, the District is planning other projects including piping at the backwash pond and drilling a well as a possible emergency water source.

The Board is also investing in several cost savings projects such as converting all old telephone land lines to cellular at the water and wastewater plants so that alarm dialers can notify the operators, and to reduce the rising cost of traditional telephone land lines.



Picture of the generator being delivered by crane at the water plant. During power outages, the generator will automatically turn on to continue to service homes with water from the ground storage tanks.

How does the Board pay for all the maintenance and CIP projects? Water and sewer revenues help with daily operations and utilities, but property taxes also play an important role.

Customers within the District will receive two tax statements each year. One for their property taxes other than the MUD#10 taxes, which are paid directly to Travis County. The other is for water district taxes paid directly to Assessments of the Southwest (ASW), which is contracted with the District to send out the statements and collect the taxes on behalf of the District. **All Customers have received their 2025 MUD#10 tax statement and should pay ASW.**

Tax Year	Total Tax Rates	Tax RATE % Incr/Decr
2025-2026	\$0.6790	0.0%
2024-2025	\$0.6790	1.3%
2023-2024	\$0.6700	0.0%
2022-2023	\$0.6700	-10.7%
2021-2022	\$0.7500	-5.1%
2020-2021	\$0.7900	0.0%
2019-2020	\$0.7900	
	7 year change	-14.1%

Water Conservation

In just 4 months, the combined storage in Lakes Buchanan and Travis has already dropped over 35,500 acre-feet, or about 11.5 billion gallons of water! The hot weather and lack of substantial rain has caused some evaporation; however, outdoor water use is a strong contributing factor to lower lake levels. On March 1, 2026, if the combined storage levels are still above 1.1m acre-feet, the Lower Colorado River Authority (LCRA) will honor their contract with downstream agricultural entities and release water from Lake Travis; thus, making our need to conserve water in the Austin area even more important. *Though the District does not control customers who draw raw water from the lake to irrigate, those customers also have an agreement directly with the LCRA to only irrigate twice per week.*

As a reminder, per its Drought Contingency Plan (DCP), the District currently allows a **maximum of twice per week irrigation**, on **your scheduled days** and **within the time frame allowed**. Violation notices are issued for those who are not in compliance with the DCP so please check your irrigation systems to ensure you are in compliance.

Even Addresses - Thursday and/or Sunday only
Odd Addresses - Wednesday and/or Saturday only
HOAs/POAs - Tuesday and/or Friday only
Midnight - 10am and 7pm – Midnight

There are so many ways to conserve water both inside and outside the home:

Save Outdoors

Per LCRA estimates, of the total water used daily by households in Central Texas, a large percentage is devoted to outdoor water use. In the hot summer months, a household's outdoor water use can be as high as 70% of the total monthly usage! Below are great examples of how you can conserve water:

- Create a water smart landscape that requires less water. Use drought tolerant grasses, plants, and flowers.
- Raise your lawn mower blade during the hot months as longer grass promotes deeper root growth. Cutting grass too short can cause the heat to dry and possibly kill the roots.
- Reduce irrigation to less than 10 minutes per zone on your designated days and during the designated hours. Too much water can lead to root suffocation and poor grass health.
- Sign up for FREE [WaterMyYard](#) alerts and get weekly texts with recommendations of how much water your yard needs each week.
- Replace leaks and broken sprinkler heads quickly.
- Sign up for the [FREE EyeOnWater](#) app to monitor your daily water use with your phone. *(Not available in the condos.)*
- Upgrade to [WaterSense controllers](#) that sense weather and soil moisture with easy apps for your phone.
- Cover your pool when not in use to prevent evaporation during the hot months

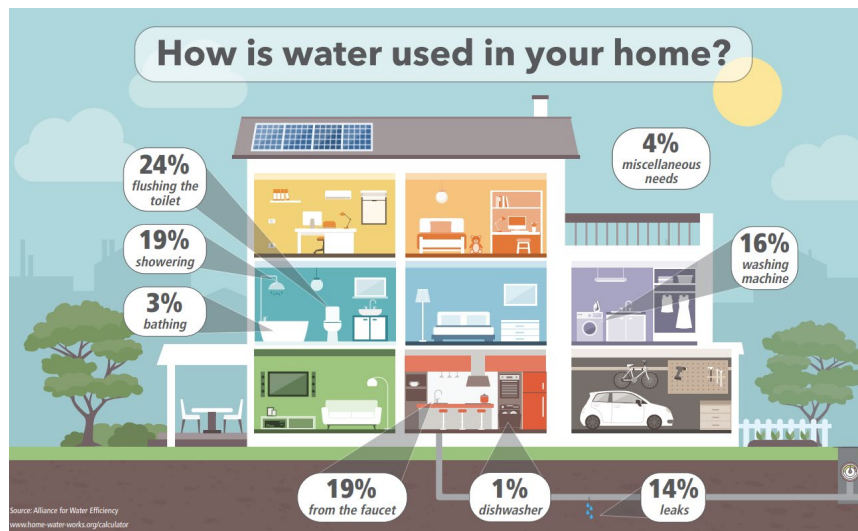
Participate in the LCRA Residential Rebate Program

The Lower Colorado River Authority (LCRA) provides rebates of 50% of the total cost, up to \$3,000 per residential property, for irrigation evaluations, retrofitting or replacing irrigation system equipment, new pool filters and covers, aeration, compost, and mulch, soil testing and turf conversion. [Review the residential rebate program here.](#)



If you are applying for \$600 or more in total rebates for the calendar year, you must submit a W-9 tax document with your application. Any applicant that receives \$600 or more will receive a 1099 for that tax year.

Save Indoors



There are many ways to save inside the home, though the bathroom is where the majority of inside water use takes place.

- Turn off the faucet while shaving or brushing teeth.
- Showers typically use less water than baths.
- Replace leaking shower heads.
- Repair or replace leaking toilets. An easy way to test leaky toilets can be found by [clicking here](#).
- Plug the sink if washing dishes by hand instead of continuous water flow.
- Wash only full loads of dishes and laundry.
- Select the right load size when running the washing machine.

Look for the [WaterSense label](#) when replacing products, whether indoor or outdoor.

WaterSense labeled products meet the United States Environmental Protection Agency's (EPA) specifications for water efficiency and performance. These products are 20% more water efficient than other products in each category.

When searching for a new product visit the WaterSense [Product Search Tool](#) and



Protect the pipes...Don't flush wipes

Ignore the packaging that reads, "Flushable Wipes."

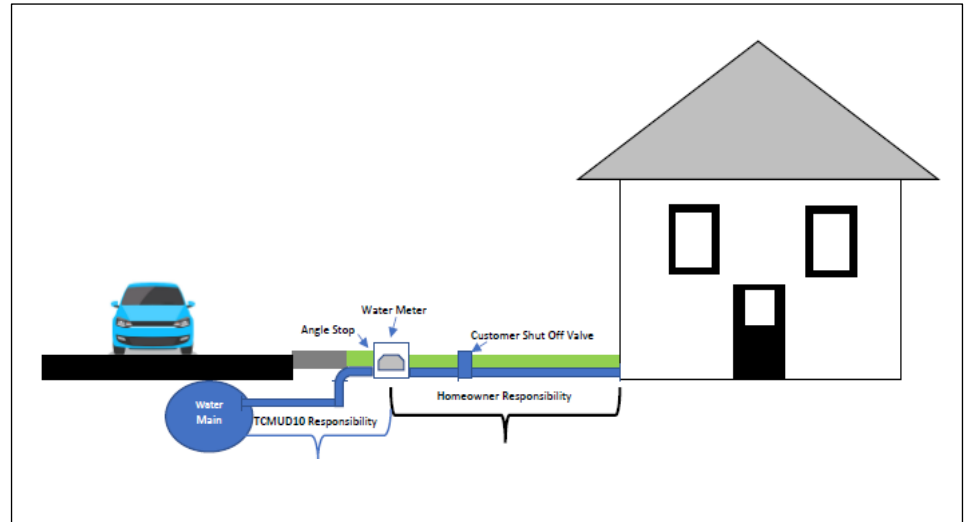
Yes, wipes can be flushed down a toilet, but so can a Matchbox car. You would not intentionally flush a Matchbox car, so why would you flush a wipe? Neither one should be flushed down your toilet. Used wipes should be disposed of in the trash. **Why?** Toilet paper can disintegrate the same day it is flushed, while wipes can take months or even years, depending on their material. Wipes clog your grinder pump, and over time, damage your pump. Damage to a grinder

pump for these types of clogs could result in repair or replacement costs to the resident. And it is not just the wipes. Oils and grease poured down the drain also create havoc to your system, as well as the District's sewer system. All water use inside the home, (kitchen sink, bathroom sink, toilet, shower, bath) end up in the same location...the wastewater treatment plant (sewer plant).



Picture of excess grease and wipes stuck inside a customer's grinder pump.

District
or
Customer
Responsibility



Water Leaks

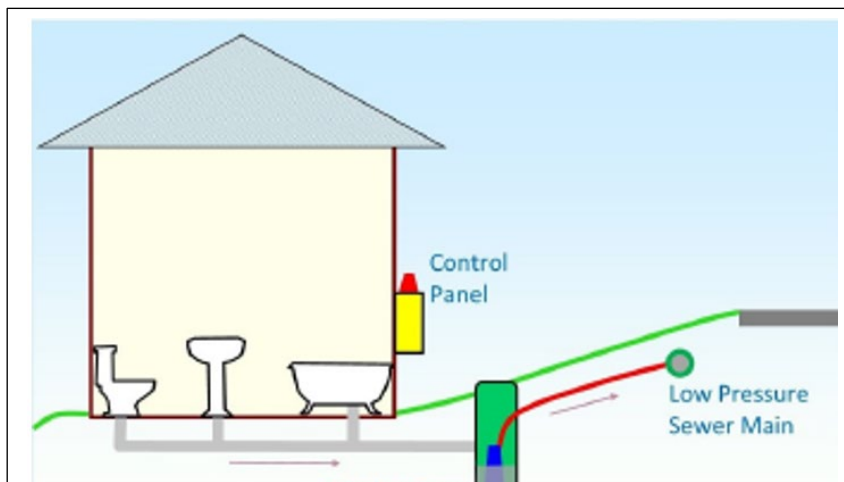
The **District** is responsible for the maintenance and repair of the **main water lines** from the **water plant** to each **customer's water meter**. **Customers** are responsible for any repairs to the water line **from your water meter to your home**.

For example, if there is a leak on the customer's side of the water meter, the customer would need to contact a licensed plumber. Conversely, if there is a leak on the District's side of the water meter to include the main line in the street, the District is responsible for the repair.

Grinder Pumps

Most homes within the District have a grinder pump that grinds up waste that comes out of your home and pumps it through lines to the wastewater treatment plant. It is typically located on the side of your home. You pay a current fee each month that covers the cost of the grinder pump repairs* located at your home.

If your grinder pump panel alarm activates, or you are having trouble with your grinder pump, please call the District's office at 512-402-1990 and a technician will be dispatched to your home.



Please do not call a plumber or try to repair or modify your grinder pump.

** Any changes or alterations to a grinder pump, or misuse such as heavy grease or flushed items other than toilet paper and human waste, could result in the customer being charged with the expense to replace or repair.*