

TRAVIS COUNTY MUD #10 TAP APPLICATION

TAP APPLICATIONS MUST BE SET UP IN THE BUILDERS NAME DURING CONSTRUCTION

Date _____

Address _____

Lot _____ Block _____ Section _____

Subdivision _____

For Office Use Only	
Acct#: _____	
Seq# _____	
Plumber Lic # _____	

Builder Name _____ Phone() _____ Fax() _____

Billing Address _____ City _____ State _____ Zip _____

Plumber _____ Phone() _____ Fax () _____

Type of Dwelling: () Single Family () Duplex () Apartment () Commercial () Other _____

Water Meter Size: () 5/8" () 3/4" () Other _____

Sewer Line Size: () 4" () 6" (X) Other Forced Main

Irrigations System: _____ Yes _____ No Pool: _____ Yes _____ No

TOTAL FEES AND DEPOSIT DUE BASED ON METER SIZE BELOW:
5/8" Fee: \$11,704.00 3/4" Fee: \$12,304.00 1" Fee: \$13,204.00

Field Operator Use Only												
Date In / /	Date Done / /	Initial	Meter Size	Meter Number	Meter Read							
Erosion Control: () P () F Other Fail Dates: __/__/__; __/__/__; __/__/__, __/__/__												
INSPECTIONS:												
Date In	Date Done	Inspect	Pass	Fail	comments	Initial	Re-inspect Date In	Re-inspect Date Done	Pass	Fail	Comments	Initial
		Rough / Sewer										
		Slab / Copper										
		Yard / W & S										
		Wall / Top Out										
		Final										
		Backflow W / irrig.										
		Pool Rough/ Gas Line										
		Pool Final										
Please Note: Any inspections above (5) five will be charged an additional \$104.00 each. This includes failed inspections, irrigation inspections and pool inspections. These charges will be billed directly to the builder/customer account.												

TRAVIS COUNTY MUD #10
SERVICE AGREEMENT
2306 Ranch Road 620 N., Austin, TX 78723
Phone: 512-402-1990

FOR OFFICE USE ONLY:

Acct #: _____ Builder Deposit \$900.00 _____ Beg Read: _____ Final Read: _____

Date Service to Begin _____ Office Phone: _____

Company Name: _____

Billing Address: _____
Street City State Zip

Email Contact: _____

Job Supervisor Contact Information:

Name: _____ Cell Phone: _____

Plumbing Supervisor Contact Information:

Name: _____ Plumber License #: _____

Plumber Phone: _____ Email: _____

All personal information in the customer's account (address, phone number, driver's license, usage, billing and payment records) is automatically kept confidential unless requested by the customer to opt out. HB 872, Section 812.052 of the utilities code effective June 18, 2021

☐ **Customer Confidentiality OPT OUT**

By Signing up for service you are automatically enrolled in the districts IRIS alerts. You will receive email and phone notifications for events related to our service. This includes water outages, leaks, and maintenance repairs. To opt out of this service you may check the box.

☐ **Emergency Notification (IRIS) opt out**

Applicant's Signature: _____

The applicant agrees to follow the rules and regulations of Travis County MUD #10

Service Agreement Continued

- I. **PURPOSE.** The Travis County MUD No. 10 (the “District”) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.
- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State Regulations.
- A. No Direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more the 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between Travis County MUD No. 10 (the District) and _____ (the Customer).
- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District’s water system.
 - B. The Customer shall allow his/her property to be inspected for possible cross-connections and other potential plumbing practice. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connection or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District’s normal business hours.
 - C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been indemnified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.

- E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- F. Customer understands and agrees that the District does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount pr pressure of water to Customer at any time.
- G. The Customer shall allow the District access to his/her property to inspect, maintain, and repair the grinder pump. The inspection shall be conducted during the District's normal business hours. The customer shall be notified 24 hours in advance, when possible, and in writing of an inspection or maintenance of the grinder pump. All repairs shall be considered an emergency and customer notification shall not be necessary.

IV. ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriated backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

ADDRESS: _____

Travis County Municipal Utility District No. 10

Builder Plumbing Guidelines for Grinder Pump Installation

Once the tap fees and application have been received, Travis County MUD No. 10, ("the District"), will provide and install a high head Barnes Razor grinder pump system which includes a tank, the pumping system, a control panel with alarm light, and a secondary jewel alarm.

Unauthorized Plumbing Installations:

- Tanks may not be installed in or under driveways, sidewalks or slabs of any kind.
- The grinder pump tank cannot be more than three (3) feet from the control panel when measured in a horizontal line.
- No retaining walls may be constructed within a five (5) feet radius of the grinder pump except for walls on legal property boundaries or for home foundations.
- No landscaping may be installed within a three (3) feet radius of the grinder pump.
- The grinder pump discharge lines that are installed under a driveway, sidewalk or retaining wall must be sleeved with a minimum of three inch (3") schedule 40 PVC pipe with no bends and must be left uncovered until they have passed inspection. The PVC pipe must not contain other piping in this line. In addition, if the line is located under the driveway, the line must be twelve inches (12") deep to handle the weight of vehicles.
- In case there is an issue with the grinder pump, the District will need quick access to the pumping chamber. Any covering in the area would require excavation at the home owner's expense. The District will not be responsible for replacing any items that are damaged during this excavation. Existing installations approved under the District's rules when the home was built, shall be a grandfathered exception.

Below are steps that must be taken for the proper installation of the grinder pump.

1. The builder's licensed plumber will dig a hole that has a four feet (4') diameter and is five feet (5') deep for the grinder pump tank on the side of the house where the four inch (4") wastewater line exits the home. The wastewater line should be extended to the hole for the pump with a 2-way clean out between the house and tank.
2. The builder's licensed plumber will install a one and one quarter inch (1 1/4") schedule 40 PVC pipe for the wastewater yard line from the tap at the street to the grinder pump location. The discharge line leaving the tank will not exceed a 45° degree bend.
3. The ditch where the completed line is installed must have four inches (4") of pea gravel under the pipe, with four inches (4") of sand or sandy loam on top. All select fill shall be free of any rocks, construction

debris or trash.

4. All piping installed by the builder's licensed plumber must be left uncovered, until inspected by the District's licensed inspector, I.O Inspections (www.ioinspections.com), and the yard line has passed the required inspection.
5. The builder's licensed plumber will pressure test the wastewater yard line. The wastewater yard line must hold 60 psi for 24 hours and must pass inspection by the District's licensed inspector. Once the yard line passes the pressure test, the line must be flushed by the builder's licensed plumber and backfilled with the select backfill, as required per step 3 above.
6. Once the builder has passed the sewer yard line inspection, and the hole required in step 1 above is complete and meets specifications, the builder will need to call SiEnviro at 512-402-1990 and request a grinder pump tank installation. Note: if the hole is filled with water, construction debris, trash, or if the hole is not to the specification required in step 1 above, SiEnviro will not set the grinder pump tank until the area has been cleaned out and is prepared to the specifications in step 1 above.
7. The builder's licensed electrician must provide a double pole 30-amp breaker with four (4) wires at least ten-gauge to a pull tab disconnect mounted to the outside of the house next to grinder pump location. The disconnect must be visible from the tank. From the disconnect, the electrician will install a two foot (2') flex conduit containing the four (4) ten-gauge wires which will provide connection to the control panel. All electrical work must be in accordance with the current National Electrical Code (NEC).
8. The builder's licensed electrician must run a 16-gauge double wire from the grinder pump control panel to the double socket box for the secondary jewel alarm. SiEnviro will install the jewel alarm that must be installed in the home's garage or a common area.
9. Once the electricity has been provided to the grinder pump control panel and the siding is complete on the outside of the home, the builder must call SiEnviro to install the grinder pump and run a "start-up" inspection.
10. SiEnviro will install the pumping system and connect the electricity for the control panel.
11. SiEnviro will fill the tank with water and ensure that a) the pump operates correctly, b) the pump runs within the pump manufacturer's listed electrical parameters. SiEnviro will also verify all alarms and alarm silencing to ensure they work properly.
12. When the installation is complete, SiEnviro will activate the system and install a tamper-proof tab.
13. Existing homes with three (3) wires from the house to the grinder pump control panel must have a fourth wire installed to accommodate the new style panels. The customer is responsible for hire an electrician to add the fourth wire. The District is only responsible for the control panel to the grinder pump system.

Print First/Last Name

Print Company Name

Signature

Date

Travis County MUD No. 10

2306 ranch Road 620 N., Austin, TX 78723

Office: 512-402-1990

IMPORTANT INFORMATION Regarding the Emergency Notification System

Travis County MUD No. 10 provides, at no cost to you, an instant Emergency Notification system. In the event of a water or wastewater emergency or service interruption, Travis County MUD No. 10 will notify you through:

- ▶ Home phone
- ▶ Text messaging
- ▶ Cell phone
- ▶ E-mail

I understand that my email address is confidential and is not subject to disclosure under the Texas Open Records Act.

☐ I request that my personal information (address, telephone number, or social security number), as listed in Section 182.052, Texas Utilities Code, be kept confidential.
(Please check the box to protect your personal information.)

SERVICE ADDRESS: _____

Utility Customer Name:

Email Address 1st Option: **REQUIRED**

Utility Customer Name:

Email Address 2nd Option:

Please indicate how you would like to be contacted: *Please check all that apply*

Priority #1 Phone Number :

Home

☐

Cell

☐

Text

☐

Priority #2 Phone Number :

Home

☐

Cell

☐

Text

☐

* Phones are contacted based on priority order you select. A message will be left if no one answers.

Customer

Signature

TRAVIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 10

Information Sheet 3.1.2023

(These fees are for Construction Only)

Water Tap Fees:

5/8" Meter Tap	\$ 2,280.00
3/4" Meter Tap	\$ 2,880.00
1" Meter Tap	\$ 3,780.00
1.5" Meter Tap	\$ 5,280.00
2" Meter Tap	\$ 7,080.00

Sewer Tap Fee:

Sewer Tap Fee	\$ 1,800.00
Grinder Pump Fee	\$ 6,000.00

Inspection Fees:

Pre-Facility Inspection Fee	\$ 25.00
Facility Plumbing Inspection Fees (5 @ \$104.00 each)	\$ 520.00
Re-Inspection Plumbing Fee	\$ 104.00
Re-inspection Site Survey	\$ 104.00

Single Family Water/Sewer Rates:

Residential Base Rate (including 10,000 gallons)	\$ 37.00
Per 1,000 (10,001 gallons - 20,000 gallons)	\$ 3.50
Per 1,000 (Over 20,001- 30,000 gallons)	\$ 4.50
Per 1,000 (Over 30,001 – 59,999 gallons)	\$ 9.50
Per 1,000 (Over 60,000 gallons and over)	\$ 15.00
Sewer Base Flat Rate	\$ 55.00
Grinder Pump Maintenance Charge	\$ 32.00

Termination of Service Charges:

Reconnection fee	\$ 55.00
Plus Security Deposit (only up to \$150.00)	\$ 75.00
After –Hours Service Charge (Saturdays and Sundays and after 4:00 pm on weekdays)	\$ 60.00
Holiday Service Charge	\$ 75.00
Meter Removed Installation fee	\$ 55.00
Requested by User (discontinuing and restoring service each)	\$ 20.00
Requested by User After Hours (Saturdays and Sundays and after 4:00 pm on weekdays)	\$ 40.00

Miscellaneous Charges:

Builder Deposit	\$ 900.00
Monthly Administration Fee (temporary water only)	\$ 5.00
Return Check Charge	\$ 25.00
Transfer Fee	\$ 15.00

Late Payment Penalty: A late charge of 10% of the bill shall be added for each monthly billing date the delinquent account remains unpaid.